

GOVERNMENT OF INDIA  
MINISTRY OF STEEL

**LOK SABHA**  
**UNSTARRED QUESTION NO. 280**  
FOR ANSWER ON 22.07.2025

**IMPACT OF MINISTRY'S WEBSITE ON PUBLIC PARTICIPATION AND SERVICE DELIVERY**

280. SHRI SHANKAR LALWANI:  
SHRI JUGAL KISHORE:

Will the Minister of STEEL be pleased to state:

- (a) the key features and benefits of the newly launched "Ministry of Steel" website;
- (b) the manner in which the Government is monitoring the impact of the "Ministry of Steel" website on public participation and service delivery; and
- (c) the initiatives planned to be taken to increase awareness and usage of the website among different user groups?

**ANSWER**

THE MINISTER OF STATE IN THE (SHRI BHUPATHIRAJU SRINIVASA VARMA)  
MINISTRY OF STEEL

- (a) The newly launched Ministry of Steel website enhances transparency, accessibility, and efficiency through a modern, user-friendly interface. Key features include robust cyber security measures, and multilingual support via **BHASHINI** for wider public outreach.
- (b) The Ministry monitors the website's impact on public participation and service delivery through website traffic analysis and user engagement metrics.
- (c) To increase awareness and usage, Ministry undertakes targeted campaigns through social media outreach.

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